

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Daily Mass and Communion	X			We agree, thank you for your comments.
St. Vincent De Paul Society	X			We agree, thank you for your comments.
Efforts at helping our teens increase their faith	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
Make AA a priority because it is a very spiritual program & brings many people back to God & church. Each group at St. James pays monthly rent.	X			We agree, thank you for your comments.
Cut down on spending money		X		Thank you for your comments. This suggestion falls under the purview of the finance committee and they are aware of it
We don't need 3 sermons at each mass- One before, during, and after. One during is plenty! 1/2 hour for daily Mass has been a Catholic "tradition" for "years".		X		Thank you for your suggestion. We have shared it with Father Robert.
Money Management		X		Thanks for your comments. This suggestion falls under the purview of the finance committee and they are aware of it
One hour on Sunday Mass is also "tradition"		X		Thank you for your suggestion. We have shared it with Father Robert.
Sometimes the music overpowers the mass! Even though it is beautiful		X		Thanks for your comments. As this comment falls under the purview of Music ministry we will share it with Linda and Mike
Don't freeze us out with the fans on high or the air conditioner at 4 PM Mass.		X		Thank you for your comments. This is very difficult to address due to the complexity of the system. Maintenance has been made aware of the concern and will look into it.
Both our priests need to keep improving their English. I have heard complaints about this from <u>many</u> parishioners		X		Thank you for your suggestion. We have shared it with Father Robert.
Sometimes I think our parish is the one where Christ would turn the tables over because we have so many things for sale!		X		Thank you for your comment
"You are a stranger here but once" is sometimes a big joke!		X		Thank you for your comment
The Love and Caring Atmosphere of the people of St. James' Parish	X			We agree, thank you for your comments.
The sincerity and "people" attitude of Fr. Robert and Fr. John	X			We agree, thank you for your comments.
Plenty of parking space, including convenient handicap parking.	X			We agree, thank you for your comments.
The great number of ministries and the willingness of volunteers who staff them.	X			We agree, thank you for your comments.
The generally informal atmosphere of St. James' church and clergy.	X			We agree, thank you for your comments.

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A difficult problem: but in some cases parishioners abuse a rational dress code for venerating and receiving the Body and Blood of Jesus. Beachwear (sic), short jeans & T-shirts are <u>not</u> appropriate attire for religious services.		X		Thanks for your comments. Addressing this concern has been added to the pastoral plan.
Reinstatement of the "wish List" in the church bulletin.		X		It's back
More emphasis in homilies on the evils of abortion, embryonic stem cell research, and other moral problems in modern life.		X		Thank you for your suggestion. We have shared it with Father Robert.
Also, more explanation of the various parts of the Mass and their meaning.		X		Thank you for your suggestion. We have shared it with Father Robert.
Some churches have a whole row or section devoted to the handicapped parishioners-would like to see this at St. James		X		Thanks for your comments. We do have handicapped areas, we are looking into better ways to make people aware of these areas.
And probably you have already decided this, but please let parishioners know the results of this poll, i.e., what was suggested- things done well, and improvements recommended- as well as what the church intends to do about the suggested improvements.			X	Thank you for your comment. We are publishing the results with the exception of five comments that mentioned specific individual(s) that we felt were inappropriate to share.
Thanks for the opportunity of expressing our views.			X	Thank you for sharing your views
Homilies- very thought provoking, sometimes unsettling or challenging of the status quo	X			Thanks for your comment, we have shared it with Father Robert.
Fr. Robert-we have been blessed with a most kind and gentle soul, in spite of much adversity- a beautiful role model.	X			We agree, thank you for your comments.
moving the tabernacle & altar improvements	X			We agree, thank you for your comments.
Deacon Alan's scripture class- when will there be another one?	X			Thanks for your comments. Deacon Alan will be offering another class in the near future which was announced in a recent bulletin.
My fellow parishioners who offer strength, hope, love & other good things when I need it most.	X			We agree, thank you for your comments.
Move away from using the church as an all purpose area, at least close off the altar area in an effort to increase the reverence.		X		Thank you for your suggestion. It has been added to the pastoral plan.

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More adult bible study		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Deacon Alan will be offering another class in the near future which was announced in a recent bulletin.
I would also like to see more kneeling. At Divine Mercy, almost everyone kneeled , probably because they were from the other parishes which kneel now there was a lot else going on to. Still the atmosphere at consecration was different- more solemn "holier". Our young people will not know about the tradition which is sad. "Every knee shall bend" says Philippians. Could we ever get kneelers? And if I'm not singing (sp?) I've gone back to kneeling. Bit self conscious at first, but that's what's right for me.		X		Thanks for your comments. We received a couple of comments concerning kneelers. It has been added to the pastoral plan to look into this. We discussed the possibility of making portable foam kneelers as an interim measure.
Being able to have different masses at whatever hr. that suits our parishioners	X			Thanks for your comment
Beginning the mass w/ Our Father- Hail Mary etc. It is very important to let those know not to forget to say the rosary.	X			We agree, thank you for your comments.
All the effort everyone contributes to in making St. James C.C. to be where it is today.	X			We agree, thank you for your comment.
Being concerned- considerate of those who need more assistance in their homes- family & finance, not being ashamed to listen	X			We agree, thank you for your comments.
Teaching us parishioners to be more loving and not to have this coldness that many have felt even to this day.	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Men's restrooms has horrible graffiti that needs improvement.		X		Maintenance has been notified
need more unity w/ spiritual classes, in the evenings so those who don't have anything really to do or have a hard time meeting new faces this would be a great opportunity.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Maybe being able to share testimonies once a mth. Or every other mth. Through out the yr. to help bring those closer to Christ		X		Thank you for your suggestion. We have shared it with Father Robert.

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For those who cannot drive at night have bible study & a healing mass during the day		X		Thanks for your comments. This concern has been added to the pastoral plan.
Have grief support group for those in the parish that have lost a loved one & need people to talk to		X		A grief support group began 7/17/06, thanks for your comments
Bringing God back into the Sanctuary (Tabernacle)	X			We agree, thank you for your comments.
Bringing back the crucifix instead of a cross	X			We agree, thank you for your comments.
Adding a confessional	X			We agree, thank you for your comments.
7:30 mass must be moved to 7:00 or 9:00 & 11:00 to 9:30 & 11:30. 7:30 mass routinely goes 65 to 75 minutes especially bad for 9:00 coordinator & Mary Lou 1st Communion		X		Thank you for your comment. We have been discussing this issue and how to resolve it without disrupting too many people. We will continue to look into it.
Communications- known several months ago movement of tabernacle, instructions should have been ready for EMs lectors & altar servers. Now 2 months post move & we still don't know what to do.		X		Father Robert is currently addressing this concern, thanks for your comments.
Mobil minis should not have been moved in 100° temps		X		Thank you for your comment. The follow on work on the mobile mini's has been delayed until cooler weather.
Offer a good variety of mass times	X			We agree, thank you for your comments.
Having 2 dedicated priests to our parish is a huge blessing- we re fortunate	X			We agree, thank you for your comments.
The worship space has improved with the tabernacle now visible.	X			We agree, thank you for your comments.
Continue to educate parishioners & guests that reverence in church is important		X		Thank you for your suggestion. It has been added to the pastoral plan.
Continue to speak to racial & social diversity both in our faith community & surrounding areas		X		Thank you for your suggestion. We have shared it with Father Robert.
Urge more adult participation in retreats		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Bring together more often the youth group with other groups.		X		Thanks for your comments. This comment has been added to the pastoral plan.
The music at masses especially Sunday 6 PM	X			We agree, thank you for your comments.
The youth group classes & teachers	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
The friendliness of the church	X			We agree, thank you for your comments.
After mass donuts to keep members after mass to talk	X			We agree, thank you for your comments.

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The Welcome Program	X			We agree, thank you for your comments.
The many charitable ministries such as Tierra Santa, St. Vincent De Paul, Adobe Mt. boy's school etc.	X			We agree, thank you for your comments.
Youth activities	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
Parish Festival- gift basket raffle a <u>great idea</u>	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
Funeral brunches	X			We agree, thank you. We plan to continue with funeral brunches.
Kids playground- children's church	X			We agree, thank you for your comments.
Feedback was obtained from <u>seven former parishioners</u> , who voiced their complaints. These people had been either EMs, or were in Hospitality: (comment from Brian, this comment seemed to be referring to the following comments about things we could improve)			X	Thank you for your comments
Have Fr. Robert & Fr. John continue to work on improving their English (diction), so that they will be more understandable. Several people said they could not understand their speech so consequently got nothing from the homilies.		X		Thank you for your suggestion. We have shared it with Father Robert.
It was suggested that Baptisms <u>not</u> be held during mass. Too much time is taken up by them, and many of the people there for them, don't come for regular services anyway.		X		Thanks for your comments. Currently the baptisms and first communions are scheduled for the 9:00 and the 11:00 and sometimes at the 6:00.
Also 2 people said that they were offended by receiving notices in the mail that they had not met the amount of money that they had pledged and were asked to make it up.		X		Thank you for your comments. This comment falls under the purview of the finance committee and they are aware of it
I fear we will loose <u>more parishioners</u> if these problems are not corrected!		X		Thank you for your comments. We are working hard to keep our parishioners and attract others.
I'm spokesperson for 25 senior families that attend 4:00 PM Saturday mass. Mass used to be mass only. Discontinue Baptism & First Communion etc. that extend mass past 5:00 PM. Some of us can't stay longer than 5:00 due to health reasons and depend upon		X		Thank you for your comments. Currently the baptisms and first communions are scheduled for the 9:00 and the 11:00 and sometimes at the 6:00.
Can't understand Fr. John when he says homily. Have deacon or another priest say homily. Homily is important part of mass that we are being deprived of.		X		Thank you for your suggestion. We have shared it with Father Robert.

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Air conditioner set to low (cold) plus ceiling fans running causes health problems and increased utilities expense.		X		Thanks for your comments. This is very difficult to address due to the complexity of the system. Maintenance has been made aware of the concern and will look into it.
Your consideration is appreciated. If there will be no change regarding Baptisms, First Communion advise in bulletin or announce at 4:PM mass. If no change we must make arrangements to attend a different church and St. James loses financial support.		X		Thank you for your comments. Currently the baptisms and first communions are scheduled for the 9:00 and the 11:00 and sometimes at the 6:00.
You asked for opinion. Though it seems harsh we (seniors) need your help. Thanks God Bless		X		Thank you for your comments
If a parishioner dies, announce at mass the time for services.		X		Thank you for your suggestion. We have shared it with Father Robert.
Place clock at back of church so priest/deacon doesn't extend Saturday masses beyond one hour.		X		Thank you for your suggestion. We have shared it with Father Robert.
The youth group program is great	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
The baptisms & Holy Communion is very exciting	X			We agree, thank you for your comments.
The financial reporting is very good	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
The fair is the highpoint of the year	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
The volunteers are fantastic	X			We agree, thank you for your comments.
My husband and I really enjoy our time at St. James. It has really made a big difference in our relationship to each other & to other people. We are very happy with Fr. Robert & Fr. John. You can tell that they both care very much for the people at St. James.	X			We agree, thank you for your comments.
Because it is difficult to hear in the back, maybe the priest or deacon could do the homily in the middle of the church. Then it can be heard by all.		X		Thank you for your suggestion. We have shared it with Father Robert.
Bring back the 9:30 mass		X		Thank you for your suggestion.
The A/C is up too high at the 4PM mass		X		Thank you for your comments. This is very difficult to address due to the complexity of the system. Maintenance has been made aware of the concern and will look into it.

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We need more lectors and EMs at the 4PM mass		X		Thank you for your comments. We are going to add this to our pastoral plan to see if anyone has any ideas as to how we can improve involvement.
Warm, welcoming, & loving	X			We agree, thank you for your comments.
Opportunities for spiritual growth	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Spiritual and dedicated clergy	X			We agree, thank you for your comments.
It's a great place	X			We agree, thank you for your comments.
Communication- Lack of		X		Thank you for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Communication- Misinformation		X		Thank you for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Communication- Language/cultural barriers that we all need to be sensitive to		X		Thank you for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Communication- Marketing what we are doing		X		Thank you for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Communication		X		Thank you for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Beautiful, decorated, comfortable space in which to gather & worship	X			We agree, thank you for your comments.
Well written bulletin to keep parishioners informed	X			We agree, thank you for your comments.
Devout, spiritually oriented staff (priests, deacons, office staff, education staff, & maintenance & volunteers)	X			We agree, thank you for your comments.
Wonderful music ministry (9:30 Sunday mass)	X			Thanks for your comments. As this comment falls under the purview of Music ministry we will share it with Linda and Mike

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Access to adult education (7PM evening) bible study w/ deacon Alan- SPECTACULAR!! ? He broke our "fear" of reading the bible ?	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Deacon Alan will be offering another class in the near future which was announced in last week's bulletin.
Having lived in several parishes during our 33 years of marriage we LOVE St. James. KUDOS to <u>all</u> who work so hard!!	X			We agree, thank you for your comments.
Parish council members are <u>very</u> approachable, friendly, & helpful especially Jim Jones & Carla Gonzalez	X			Thank you
My husband and I can think of <u>nothing</u> to improve the parish since we see near perfection in the spirit of the parish in action. However being a middle aged couple with grown children (pre-Vatican raised) we still, after all these years, miss kneelers in the main church in order to kneel at certain times during mass.		X		Thanks for your comments. We received a couple of comments concerning kneelers. It has been added to the pastoral plan to look into this. We discussed the possibility of making portable foam kneelers as an interim measure.
In the past the parish had Pot-Luck dinners in which music and entertainment was provided by talented parishioners and food was brought by attendees or contracted through fees collected. These sessions gave parishioners an opportunity to become acquainted and friends.		X		Thanks for your comments. We had a number of similar comments. Several options have already been added to the parish calendar. Looking into more such opportunities has been added to the Pastoral plan.
Hospital visits from Frs. Robert & John!!!	X			We agree, thank you for your comments.
They are caring, warm, & friendly & really show their love and devotion to God & parishioners.	X			We agree, thank you for your comments.
We can learn so much from their experiences & lives before St. James	X			We agree, thank you for your comments.
The parish support of St. Vincent De Paul.	X			We agree, thank you for your comments.
Give both Fr. Robert & John more "sermons" so they become more fluent in English. The more they share, the more we will understand.		X		Thank you for your suggestion. We have shared it with Father Robert.
The familial atmosphere of our parish is one of the things that attracted me to St. James. My faith family is where I get the spiritual support that helps me through the good times and bad.	X			We agree, thank you for your comments.
Our youth group is wonderful	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team

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The open minded atmosphere that we have enjoyed makes some fringe groups feel the love that Jesus has for us all.	X			Thanks for your comment. Managing change has been added to the Pastoral plan.
The wide variety of ministries available make more options available to many people	X			We agree, thank you for your comments.
The love that is obvious in our parish	X			We agree, thank you for your comments.
Change causes discomfort. We have been experiencing many changes that are making people uncomfortable.		X		Thanks for your comment. Managing change has been added to the Pastoral plan.
There are times when some of the staff seem to forget that they are servants of the parish, not controllers. They also sometimes treat volunteers as if they were paid staff, not as the servants who are there to help.		X		Staff has been made aware of this, thank you for your comments.
We need to be more open minded with regard to those who are different. Jesus loves us all - equally		X		Thanks for your comment. Managing change has been added to the Pastoral plan.
I'm sorry to say that I have a difficult time understanding Father John although he seems to have improved lately. When Father John speaks more slowly I am better able to understand him.		X		Thank you for your suggestion. We have shared it with Father Robert.
We need to find a way for the different ministries to better communicate. This way we would be able to understand what each ministry is trying to accomplish and they would be more supportive of each other.		X		Thank you for your comment We are going to add this to our pastoral plan.
Saturday 5:00 PM mass! Just joined St James Parish a year ago!!		X		Thank you for your suggestion.
We are a family that helps each other	X			We agree, thank you for your comments.
We have spiritual Priests	X			We agree, thank you for your comments.
We have great people who do funeral brunches	X			We agree, thank you for your comments. We plan to continue with funeral brunches.
I think generations should be more than once a month--A better education for youth		X		Thanks for your comments. This suggestion falls under the purview of Formation and we will share it with Pat and Rochelle
More adult education		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Maybe a potluck dinner every once in awhile to get to know new people		X		Thanks for your comments. We had a number of similar comments. Several options have already been added to the parish calendar. Looking into more such opportunities has been added to the Pastoral plan.

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Youth & children religion classes	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
St Vincent de Paul I belong & we serve so many families that are and mostly are not part of our parish	X			We agree, thank you for your comments.
Rummage sales (help the poor)	X			We agree, thank you for your comments.
We have a lot of Spanish families in our area (north of deer Valley & 31st.-Blk Canyon) that are left without services because we don't have Spanish masses. Yes you tried it before, but you expected them to come to us. They don't have transportation. I/we see them on Sat. when we do SVDP		X		We agree, thank you for your comments. This has been added to the pastoral plan so we can look into how we can best approach this concern.
Letting people (strangers) know about us, leave the bulletin out during non church hours. I was doing SVDP on Sat. & a young man went into the lobby, I was outside thinking he was looking for SVDP, I asked if I could help him. He said it was Christmas & spending it away from home, he was interested in the event at the church. Who decided to hide the bulletin? Shame on you.		X		Bulletin suggestion were made to the staff and they will address them. Thank you for your comments.
Providing an all inclusive atmosphere	X			We agree, thank you for your comments.
Continue with the "Stranger but Once" motto	X			We agree, thank you for your comments.
Offering a variety of Mass times	X			We agree, thank you for your comments.
Classes like what Deacon Alan has done for us.	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Deacon Alan will be offering another class in the near future which was announced in last week's bulletin.
Teach, Teach, Teach-sermons that focus on this.		X		Thanks for your suggestion, we have shared it with Father Robert.
Change the masses so there is enough time between i.e., 7:30-9:30-11:30. (I don't think starting earlier will work)		X		Thank you for your comment. We have been discussing this issue and how to resolve it without disrupting too many people. We will continue to look into it.
Keep music simple so whole parish can participate. Make sure the Parish knows which Hymn is to be sung (Remember when we would post Hymn #s in order?)		X		Thanks for your comments. As this comment falls under the purview of Music ministry we will share it with Linda and Mike

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More opportunities to learn, Bible studies, Special subjects.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Deacon Alan will be offering another class in the near future which was announced in last week's bulletin.
More events that bring the Parish together Both in service to others & to have family fun.		X		Thanks for your comments. We had a number of similar comments. Several options have already been added to the parish calendar. Looking into more such opportunities has been added to the Pastoral plan.
Good Music and choir	X			We agree, thank you for your comments. As this comment falls under the purview of Music ministry we will share it with Linda and Mike
Priests are awesome	X			We agree, thank you for your comments.
Spring Festival	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
Rummage Sales	X			We agree, thank you for your comments.
CRHP	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
More chances for fellowship like the pancake breakfasts, maybe some kind of "mixer" on weekends for families.		X		Thanks for your comments. We had a number of similar comments. Several options have already been added to the parish calendar including monthly pancake breakfasts. Looking into more such opportunities has been added to the Pastoral plan.
Daily Mass	X			We agree, thank you for your comments.
Thoughtful Homilies	X			Thanks for your comment, we have shared it with Father Robert.
Faithful choir members	X			We agree, thank you for your comments.
Calming Staff	X			We agree, thank you for your comments.
Many Ministries	X			We agree, thank you for your comments.

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Change the singing: 1 Introduce new song every three months. (we can practice for 3 months) 2Sing NEW Sanctus, Gloria Agnus Dei etc. (English or Latin) we sing the same ones year after year!!! More songs in an upbeat way- the minor dirges we sing are <u>not inspiring</u> . Do a <u>major</u> push for choir members. The congregation singing is pathetic. Sing older published songs and newer published songs.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Tabernacle on Altar	X			We agree, thank you for your comments.
Daily Mass	X			We agree, thank you for your comments.
Adoration of Fridays	X			We agree, thank you for your comments.
Stop singing before Offertory		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Pray the Our Father as directed by the Pope		X		Thanks for your comment, we have shared it with Father Robert.
Hymns to the Virgin Mary during May (other Catholic Churches do this)		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Youth Ministry	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
Mass times	X			We agree, thank you for your comments.
Church bulletin	X			We agree, thank you for your comments.
Support staff	X			We agree, thank you for your comments.
Welcome Ministry	X			We agree, thank you for your comments.
Finding new ways to bring needed funds for our church		X		Thanks for your comments. This suggestion falls under the purview of the finance committee and they are aware of it
Getting volunteers for the church Festival		X		Thanks for your comments. This suggestion falls under the purview of the finance committee and they are aware of it
Healing Masses	X			We agree, thank you for your comments.
Communal Penance Services	X			Thank you for your comments. We have shared it with Father Robert.
Convenient mass times	X			We agree, thank you for your comments.
Being able to minister	X			We agree, thank you for your comments.
The 4pm music group badly needs some male voices in it. Really miss hearing Kenny's beautiful voice.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike

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Please bring back Vigil Masses. A 5 or 5:30 Mass the evening before a holy day would be appreciated.		X		Thank you for your suggestion. We have shared it with Father Robert.
Invite the black community in Phoenix which celebrates a special Mass on a monthly basis to St. James, so we can experience how they celebrate ---their customs, vestments, music and dance. It's good for people of one culture to experience things of another culture.		X		Thank you for your suggestion. We have shared it with Father Robert.
Screen people wanting to be EM's/Lectors/ Mass Coordinators more carefully. In my previous Parish, the pastor had to personally approve each person as being "a Catholic in good standing" before he/she was allowed to serve		X		Thank you for your suggestion. We have shared it with Father Robert.
If we have a parish mission, don't do it from within--invite someone from outside to give it. It's good for people to be exposed to someone new, different ideas, etc. Spark interest by having the presenter speak at all Masses the weekend before.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Last week we had a visiting priest who shared that he was returning later this year to offer a parish mission.
Ongoing adult education classes/workshops (again given by someone outside the parish).		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Would like to see a sacred dance group formed.		X		Thank you for your comment. We will discuss this possibility while working on our parish pastoral plan.
Thank you for having the courage to do this poll. Hope the results will be published, Id be interested in hearing what people have to say.		X		Thank you for your comment. We are publishing the results with the exception of five comments that mentioned specific individual(s) that we felt were inappropriate to share.
There's a nice "balance of power" between clergy & laity; seems to work well together.	X			We agree, thank you for your comment.
Family focus on formation Sacraments: Baptism, Reconciliation, 1st Communion, Confirmation. Please don't loose this!	X			Thank you for your suggestion. It has been added to the pastoral plan.
Opportunities for continued adult formation-- MOMS, CRHP, Missions, Lector/EM training, Divine Mercy Sunday, weekly Adoration.	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Outreach to poor: SVDP, Tierra Santa, EENU	X			We agree, thank you for your comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
A sense of community that is fostered by the relaxed, welcome "courtyard atmosphere" on Sunday morning--beverages & refreshments, donuts, family oriented courtyard for visiting, etc.	X			We agree, thank you for your comments.
Reverence in church emphasizing that there is a time & place for most things. Teaching people to appreciate God's presence in the quiet of a church prior to Mass. A time of respite from a busy world.		X		Thank you for your suggestion. It has been added to the pastoral plan.
More time/effort devoted to <u>basic faith</u> formation. Parents should be the first teachers of their children. Based on my experience, the current generation of parents is "lost" in some ways. I noticed that roughly half of the 1st communicants at a mass I attended this year did not know how to make the sign of the cross! I don't believe that basic Catholic beliefs, prayers, etc. are covered/addressed thoroughly by Generations of Faith--which is nice, but still misses the basics that younger parents have missed & so can't pass on to their children. "Can't give what you don't have"		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Encourage/have youth group leaders demonstrate the respect that youth should have toward elders/ parents. It's a tough call in today's world. My kids were surprised by the lack of respect that is tolerated by youth group leadership.		X		Thank you for your comment. We have shared this with the Youth Group CORE team
Find a way to involve the young parents of the newly baptized. I see lots of new faces at Baptisms. I rarely see them afterward. I <u>know</u> young parents have their hands full. Need to help them feel welcome enough to want to come to church regularly. They are the key to the next generation.		X		Thank you for your comment We are going to add this to our pastoral plan to see if anyone has any ideas as to how we can improve involvement.
We have maintained a lot of our openness and welcome to people that has been an important part of St. James.	X			We agree, thank you for your comments.
We have managed our money a little better in general, over the past few years but we have blown it in a few cases that I'll list below.	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
We have good liturgy planning and good music.	X			We agree, thank you for your comments.
We have always had excellent readers at mass and also EM'S and usually hospitality ministers. More new Hospitality ministers are needed or we will fail in this area.	X			Thank you for your comments. We will ask mass coordinators to share their needs for each mass and attempt to help them meet those needs.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Our SVDP does such a great job and serves so many that it's a shame that more people in the pews don't realize how much they do.	X			We agree, thank you for your comments.
Our funeral brunches and mass booklets are a wonderful service to those grieving families.	X			We agree, thank you. We plan to continue with funeral brunches.
Because we have a new and extremely conservative Bishop, priests like we have must follow orders more than "good old" St. James was known to do.		X		Thanks for your comment. Managing change has been added to the Pastoral plan.
Our parish is becoming much more conservative and it makes people like myself wonder if we are in the right parish.		X		Thanks for your comment. Managing change has been added to the Pastoral plan.
I am 73 years old and have a slight hearing problem. I cannot understand a lot of the homilies at mass. It's harder to understand Fr. John than Fr. Robert but I have trouble with both. I'm sure they do a better job with English than I could ever hope to do with an African language, but still, I have trouble understanding them. I hear this from other people also so it's not just me.		X		Thank you for your suggestion. We have shared it with Father Robert.
Because of number 3 above, our Deacons should do more homilies.		X		Thank you for your suggestion. We have shared it with Father Robert.
To spend the money we did to redo the altar area is a crime. With our debt, we should have fixed the leaking the Baptismal fountain and strengthened the altar, period. If we needed to move the tabernacle to the altar area, which I am against, we should have used the old one. There was nothing wrong with it. I know, one person paid for it, but maybe they could have been talked into donating the same money to reduce our unpaid bills. Just another rush to go back to "pre-Vatican II". Poor Pope John XXIII.		X		Thank you for your suggestion. This suggestion falls under the purview of the finance committee and they are aware of it
We must realize that 70 to 80 percent of our parishioners are at church for one hour a week. That's all they want. If we expect to get through to them or get them more involved IT HAS TO COME FROM THE ALTAR. Our bulletin is read by the 20% that are involved and want to look up schedules and times		X		Thank you for your suggestion. We have shared it with Father Robert.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Deacon Bob, God rest his soul, could talk about any subject he wanted by working it into the readings. We need more of that skill so we can get to our majority of parishioners.		X		Thank you for your suggestion. We have shared it with Father Robert.
WE ARE LOSING PARISHIONERS. As much as new building is going on in the area, we are losing parishioners to St Thomas More, other parishes and yes, other faiths. If we keep going the way we are we will become like the church in Europe is , a few little old ladies with a black veil and their rosary beads sitting in an empty church. Of course, here, they'll shut us down and sell the property before that happens.		X		Thanks for your comment. Managing change has been added to the Pastoral plan.
First a preface. I think Father Robert and Father John are wonderful individuals and it is amazing that they can come to this very different country and end up running a parish in just a few months after they arrive. Any negatives I may list are not meant to reflect on them as priests or individuals, but to list the effects on the parish.			X	Thank you for your comment and your concern.
Good luck council. I appreciate all the work you do and hope St. James is here as a welcoming Catholic Parish Family for a long time. I've tried to do my share over the years and still consider myself as an active member.			X	Thank you for you comments, and thank you for all that you have done to help
Active St. Vincent de Paul	X			We agree, thank you for your comments.
Contribute to EENU & T. Santa	X			We agree, thank you for your comments.
AA meeting availability	X			We agree, thank you for your comments.
Friday Adoration	X			We agree, thank you for your comments.
Our Liturgies are more reverent	X			We agree, thank you for your comments.
Make recognition of our Blessed Mother. (Teach our children about her and how to pray the rosary).		X		Thank you for your suggestion. It has been added to the pastoral plan.
Issues of social justice--we have not made concrete attempts to provide Liturgies in Spanish for Christians in the surrounding area. Rather, we say they should learn English & then come. I don't find that in the Bible, rather it says--go out and share the Good News. (in whatever language it takes)		X		We agree, thank you for your comments. This has been added to the pastoral plan so we can look into how we can best approach this concern.
We do not have a process in place to discover the gifts of each parishioner which in turn will help to place them in the right ministries for the benefit of the parish.		X		Thank you for your comment We are going to add this to our pastoral plan.
Better setup and time for confession	X			We agree, thank you for your comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Friday exposition of Blessed ,sacrament	X			We agree, thank you for your comments.
Daily Masses	X			We agree, thank you for your comments.
Friday Benediction & Adoration	X			We agree, thank you for your comments.
Mass frequently too long, one hour should be enough.		X		Thank you for your suggestion. We have shared it with Father Robert.
A blanket thank you would seem to be logical.		X		Thank you for your suggestion. We have shared it with Father Robert.
How about a 'quiet' Mass once in a while- that means no singing or just a little music. Sometimes the singing is a distraction.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Has anyone considered a "women's auxiliary"? Women are often the workers and a chance to meet & socialize might just work.		X		Thank you for your comment. We will discuss this possibility while working on our parish pastoral plan.
Also 1 monthly old fashion Latin Mass said or at least sung Gregorian style. Thank you		X		Thank you for your suggestion. We have shared it with Father Robert.
Keep cutting away on expenses	X			This suggestion falls under the purview of the finance committee and they are aware of it
Do not spend more that you take in	X			This suggestion falls under the purview of the finance committee and they are aware of it
The "church" is a house of "God"	X			Thank you for your comment
People should not be called "Church"	X			Thank you for your suggestion. We have shared it with Father Robert.
Do not let anyone turn air conditioning to freeze.	X			Thanks for your comments. This is very difficult to address due to the complexity of the system. Maintenance has been made aware of the concern and will look into it.
We need Vigil Masses on Holy Days or do away with them.		X		Thank you for your suggestion. We have shared it with Father Robert.
People who work cannot attend Holy Day masses.		X		Thank you for your suggestion. We have shared it with Father Robert.
If Fr. John says mass, let Deacon say homily, we can understand them.		X		Thank you for your suggestion. We have shared it with Father Robert.
Sunday Liturgies	X			We agree, thank you for your comments.
Daily masses with homilies	X			We agree, thank you for your comments.
Daily rosary after mass	X			Thank you for you comments.
Eucharistic Adoration--weekly	X			We agree, thank you for your comments.
Vincent de Paul ministry	X			We agree, thank you for your comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Choral music--need more voices & gusto; I sing but I'm a slow learner		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Press for more parishioners to be involved. 400 envelopes vs. 1600 families.		X		Thanks for your comments. We would like to see a wider variety of people to volunteer for many of our ministries. We are going to add this to our pastoral plan to see if anyone has any ideas as to how we can improve volunteerism and involvement.
More reverence, less chit-chat <u>in</u> church; chit-chat in patio.		X		Thank you for your suggestion. It has been added to the pastoral plan.
Give us a <u>typical</u> day schedule for each staff member.		X		Staff has been made aware of this request. Thanks for your suggestion.
Encourage Adult RE. A fee can be lead to commitment & pay for materials.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Return Vincent de Paul envelope to the bi-monthly packet		X		Thank you for your suggestion. It has been added to the pastoral plan.
Write up a ministry at least every other week		X		Bulletin suggestions were made to the staff and they will address them
Reduce routine bulletin info to once a month and/or a supplement.		X		Bulletin suggestions were made to the staff and they will address them
What has pastoral council done for St. James in say the last 12 months? Without this knowledge you will never attract new or replacement members. See my comment on writing up our ministries.		X		Thank you for your comment We will make a strong effort to share with the parish what it is we do and why in the near future.
Allowing people to stay after mass and talk-community-donuts	X			We agree, thank you for your comments.
More visible leadership providing a consistent direction.		X		Thank you for your comment, Father Robert has been made aware of your concern.
More communication.		X		Thanks for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.
Better Music.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Very humble & spiritual Priests.	X			We agree, thank you for your comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Generations of Faith.	X			Thanks, we agree and as this comment falls under the purview of Formation we will share it with Pat and Rochelle
Sacramental Prep	X			We agree, thank you for your comments.
CRHP for men and women.	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Youth Group activities are very good.	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
Music Ministry is good.	X			We agree. Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
We do not dress respectfully well at mass.		X		Thank you for your suggestion. It has been added to the pastoral plan.
We do not financially support the parish as we should.		X		This suggestion falls under the purview of the finance committee and they are aware of it
<u>TOO much emphasis</u> on the Festival each year.		X		This suggestion falls under the purview of the finance committee and they are aware of it
Announcements should be done before mass starts		X		Thank you for your suggestion. We have shared it with Father Robert.
Scripture Study.	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process. Deacon Alan will be offering another class in the near future which was announced in last week's bulletin.
Adoration of Blessed Sacrament.	X			We agree, thank you for your comments.
Daily Mass.	X			We agree, thank you for your comments.
I would like to see seating moved to the front of the church. Close off the back section, especially at the 7:30 mass.		X		Thank you for your suggestion. We have shared it with Father Robert.
I'd still like to have the SVDP envelopes back in the packet.		X		Thank you for your suggestion. It has been added to the pastoral plan.
FR. Robert & FR. John are awesome!!!	X			We agree, thank you for your comments.
If you listen--you can understand!!	X			Thank you for you comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Continue on the planned course to add more adult catechesis!	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
It would be great if the music that is being sung could be posted somehow so everyone could see the hymn and page and join in. Sometimes it cannot be heard.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Parish Council should be made up of representatives from all geographic areas of parish. Divide into 4 quadrants & hold elections including 1 representative from out of boundary. The parish is changing including many more Hispanic people. the administration doesn't recognize this change because they do not live in the parish area.		X		Thanks for your comments. The Parish council has a charter that adds new members on an as needed bases with a restriction of how long an individual can remain on the council. Adding members is based on a group of individuals who are willing to help and are approved by our pastor. Their names are used in a pool that is chosen by lot as the need arises. Anyone is welcome to enter into the pool and be approved by Father Robert. We are currently seeking new potential members. Please let someone know that you are interested.
Request a Deacon that is bi-lingual 18 1 (Spanish). Do not turn these folks away!		X		We agree, thank you for your comments. This has been added to the pastoral plan so we can look into how we can best approach this concern.
Parish and Finance councils should not include staff members and their spouses-conflict of interest.		X		Thank you for your suggestion. We have shared it with Father Robert.
Good Youth group.	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team
Generations of Faith.	X			Thanks, we agree and as this comment falls under the purview of Formation we will share it with Pat and Rochelle
Enjoy bulletin-good info	3			We agree, thank you for your comments.
Need more education for adults- about Catholicism. Why we do what we do. I attend a Logo's Bible Study, even though it's not Catholic org., I've learned more about being Catholic since attending that class. Either in a class form or maybe Q&A in bulletin.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Mass	X			We agree, thank you for your comments.
Missions	X			We agree, thank you for your comments.

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Retreats	X			Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Stations during Lent	X			We agree, thank you for your comments.
Adoration	X			We agree, thank you for your comments.
Music- choir is good but sometimes sings songs the community doesn't know. Teach ahead of time.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Quiet time before Sunday mass. People talk too much & to loud which is distracting for those <u>trying</u> to pray.		X		Thank you for your suggestion. It has been added to the pastoral plan.
Need one day retreats from time to time to renew the spirit within.		X		Thanks for your comments. Looking into opportunities for more adult education and spiritual growth has been added to the Pastoral plan. Several opportunities are already in place and improvements are in process.
Generations need to connect with Catholic Traditions, not just Christian living.		X		Thanks for your comments. This suggestion falls under the purview of Formation and we will share it with Pat and Rochelle
Brunches for new parishioners & invite others to meet the new ones. Maybe they will stay.		X		Thanks for your comments. We had a number of similar comments. Several options have already been added to the parish calendar. Looking into more such opportunities has been added to the Pastoral plan.
Thanks to Bill Wolfe et al for great music at the 9:30 mass for many years. Bill lead the 9:00 mass group on Mother's day and sang and played "On This Day". This has been his tradition for years. Thank you Bill. It was my mother's favorite song.	X			We agree, thank you for your comments and our thanks to Bill as well. As this comment falls under the purview of Music ministry we will share it with Linda and Mike
Could we sing some traditional songs? We did sing "Holy God" this week and everyone sang. Do we have to have all new songs every week?		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Finance council doing a great job- one step at a time	X			We agree, thank you. We have also shared this with the Finance council as it falls under their purview.
Enjoy Father Robert's input on his culture and traditions	X			We agree, thank you for your comments.
Mr. Bill Wolfe- he is a better leader of song- gets the people singing.	X			We agree, thank you for your comments.
Strong Youth Group	X			We agree, thank you for your comments. We have shared this with the Youth Group CORE team

## St. James Parish Poll Results

Comments	Things done well	Things we could improve	General	Response
Parish generous to St. Vincent de Paul	X			We agree, thank you for your comments.
The music and choirs need a better choice of songs. They need more life- too slow		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Mr. Bill Wolfe- he is a better leader of song- gets the people singing.		X		Thanks for your comments and as this comment falls under the purview of Music ministry we will share it with Linda and Mike
Would like to see more younger people involved in funeral brunches		X		Thanks for your comments. We would like to see a wider variety of people to volunteer for many of our ministries. We are going to add this to our pastoral plan to see if anyone has any ideas as to how we can improve volunteerism.
Communication		X		Thanks for your comments. Looking into and addressing issues concerning communication has been added to the Pastoral plan.